



## **Safety, Comfort, and Consent: Crisis Work with LGBTQIA+ Clients | March 6, 2024**

### **Event Topic**

[Mental Health](#)

### **Date / Time**

Wed, Mar 6, 2024

1:00 - 2:30pm

### **Location**

Virtual

The Iowa Department of Health and Human Services is hosting a free webinar training series to assist Iowa's 988 and behavioral health crisis providers in serving children and their families, and individuals who identify as LGBTQ+. While this webinar was developed for crisis service providers it is open to everyone. This training will be recorded for on-demand viewing.

Presentation by Kyle Burke, MSW, CommUnity Crisis Services.

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**Description:** This webinar incorporates mental health trends, evidence-based practices, and local provider expertise into a concise framework for improving crisis care with LGBTQ clients. Attendees will gain foundational knowledge about the unique challenges that both LGBTQ clients and their crisis providers face. Guidance on common stumbling points (such as asking about client pronouns or working with schools) is interwoven into the framework. The goal of the webinar is that attendees feel ready to explore inclusive practices and empowered to discuss nuanced LGBTQ crisis care within their agencies.

### **Training Objectives:**

1. Establish the safety, comfort, and consent framework to broadly approach inclusive crisis care
  2. Provide data on LGBTQ mental health and relevant issues
  3. Explore answers to commonly asked questions about working with LGBTQ clients
  4. Condense LGBTQ knowledge and training resources for future attendee growth
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Certificates of attendance will be offered for each training following completion of a survey. Training information and resources can also be found on the [Iowa HHS website](#).

### **Registration Information**

To register for the training please use this link:

[https://uiowa.zoom.us/meeting/register/tJltdOqtrjkvHtQsmYDkanxllG85X9J4T6FY?utm\\_medium=email&utm\\_source=](https://uiowa.zoom.us/meeting/register/tJltdOqtrjkvHtQsmYDkanxllG85X9J4T6FY?utm_medium=email&utm_source=)

[Register](#)

For more information about this YLI Calendar Event, please email [yli@hhs.iowa.gov](mailto:yli@hhs.iowa.gov)